

TO THE RESIDENTS OF:

First Name:

Last Name:

E-mail:

Address:

City:

Province:

Postal Code:

We at Norstar Windows & Doors Ltd. care about what you think. Our customers are important to us, and we strive to exceed your expectations of our products and services. We would appreciate if you could take a few minutes to answer the following questions:

OUR PRODUCTS

1. Overall Quality?

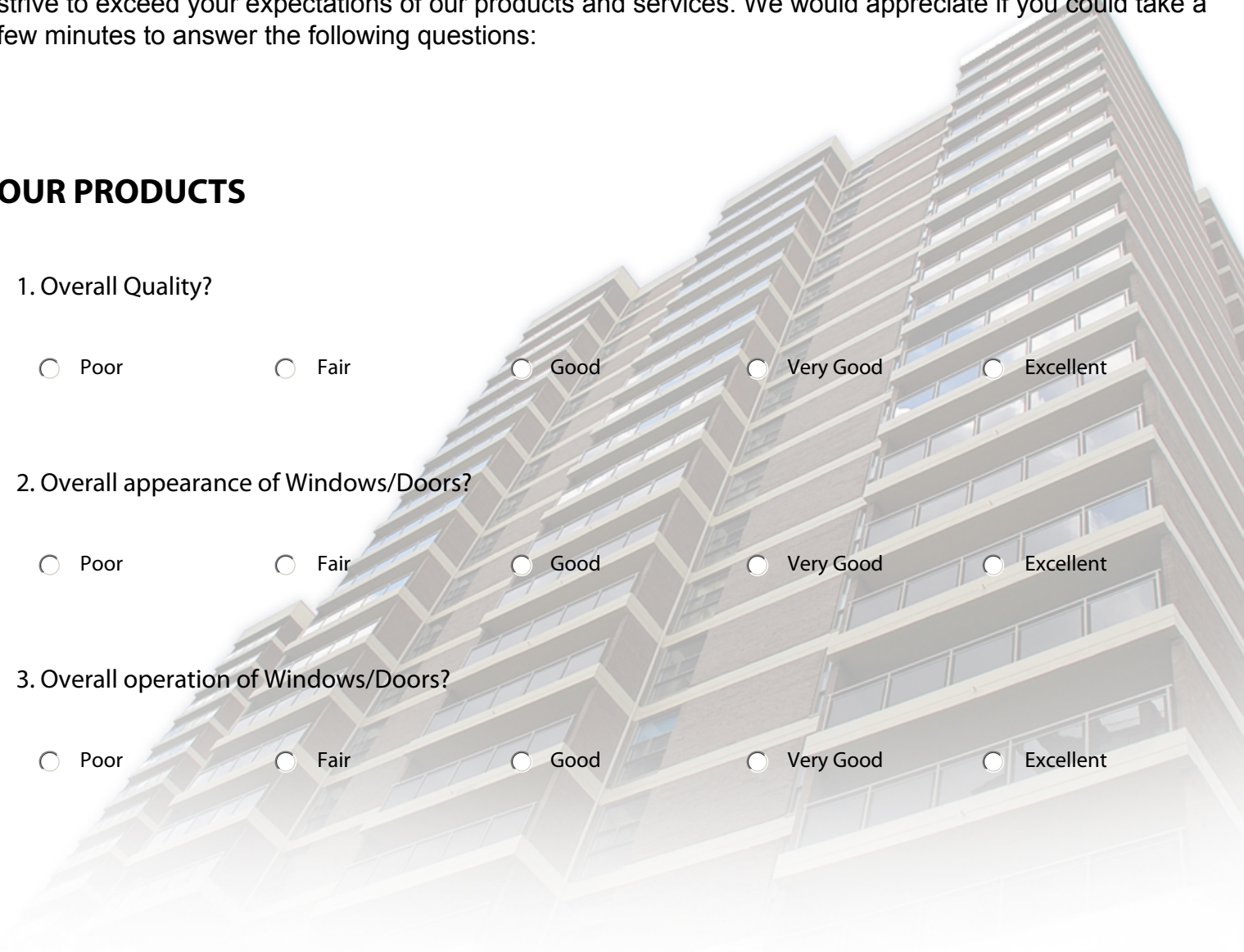
- Poor Fair Good Very Good Excellent

2. Overall appearance of Windows/Doors?

- Poor Fair Good Very Good Excellent

3. Overall operation of Windows/Doors?

- Poor Fair Good Very Good Excellent



OUR SERVICE

1. Were installers polite and courteous?

- Poor Fair Good Very Good Excellent

2. Did installers show up when scheduled?

- Poor Fair Good Very Good Excellent

3. Did installers leave premises clean?

- Poor Fair Good Very Good Excellent

General Comments and/or Deficiencies:

Thank you for taking the time to fill out our tenant survey form.